Municipal Aggregation Frequently Asked Questions (FAQs)

What is a Municipal Aggregation?
Municipal aggregations are groups of customers, or entire communities that unite to pool, or aggregate their energy buying power. By pooling buying power and negotiating terms with a supplier other than the traditional utility, a municipal aggregation program can often provide more favorable terms for its participants, such as the procurement of Renewable Energy Certificates and/or a civic contribution for the municipality. ComEd is still be responsible for delivering that power to your home, responding to outages, and billing you for it.

Who is Eligo Energy?
Headquartered in Chicago, Illinois, Eligo Energy is the licensed electricity supplier managing the aggregation and helping your municipality obtain renewable energy certificates and a civic grant.

How do I contact Eligo Energy if I have a question?
If you should ever need to contact Eligo you can email us at customerservice@eligoenergy.com or call us at (847) 380-3184. Our customer service group is available Monday through Friday 8:00 AM to 6:00 PM.

What is the Aggregation Program rate?
All eligible customers will be served at ComEd's residential Price to Compare ("PTC") + Purchased Electricity Adjustment ("PEA"). The rate will match ComEd's rate for the duration of the Aggregation.

How will the Aggregation Program impact my current electric service?
Your utility bill will remain the same other than Eligo matching ComEd's pricing on energy supply.

Will I continue to get one monthly bill from ComEd?
Yes, you will continue to receive a single bill from ComEd and make one payment. ComEd will continue to read your meter, the only difference you'll see on your electric bill is that Eligo Energy will be listed on the supply portion of your bill. You will continue to contact ComEd for any billing or service questions or if your power ever goes out.

What are Renewable Energy Certificates or RECs?
Renewable Energy Certificates ("RECs") are proof that electricity was generated from renewable electricity and was fed into the shared electrical grid. Renewable Energy Certificates provide a mechanism for the purchase of renewable energy that is added to and pulled from the electrical grid. 1 REC = 1 MWh of electricity (1,000 kWh).

Are there additional fees for participating in the aggregation program?
No. If you are a ComEd customer, generally, ComEd will not impose any switching fee for participating in an aggregation program.

Who is eligible to participate?
Residential or small commercial customers located in the municipality may participate.

Do I have to participate in the Municipal Aggregation Program if I do not want to?
No. Although the Aggregation Program is designed to provide green energy through REC offsets for you, residents and small businesses that do not want to participate can opt-out without penalty. You may leave the program at any time without incurring any early termination fees.

I'm on ComEd's budget-billing plan. Will that change?
No, you can stay on the budget-billing plan.

Will someone come to my home or call to sign me up?
No one from Eligo Energy or your municipality will ever visit your home to sign you up for electricity services or call you to enroll.

What are the benefits for my Municipality for joining the program?
The impact of the aggregation program is environmental. This program promotes renewable energy, a clean environment, and creates jobs for American citizens. As part of the program, the municipality will receive Renewable Energy Certificates from renewable energy resources to offset the aggregation's residential and small commercial electricity load. The town may also be eligible for civic grants as part of the program and may be certified as an EPA Green Power Community.